



News Release

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Over 100,000 new users of technology enabled services in 2012

In 2012 over 100,000 new users benefitted from technology enabled services to foster their independence within the community while empowering them to achieve improved self management of health conditions. In early 2012, David Cameron announced the 3millionlives initiative because it is believed that having access to telecare and telehealth enabled services will lead to improved quality of life with significant reductions in mortality. The 100,000 new users now benefitting from these technology enhanced services is an important milestone to achieving the target of 3 million lives by the end of 2016.

This result was derived from a survey the TSA undertook on behalf of 3millionlives to determine the number of new users of telecare, telehealth and telecoaching during 2012. The eighty organisations who responded reported they had connected over 104,000 additional people to a telecare, telehealth or telecoaching service between 1 January 2012 and 31 December 2012.

Angela Single, Chair of 3millionlives industry group stated: "The purpose of the survey was to estimate the number of **new** people benefitting from technology enabled services in the community. This is not a calculation of net market growth, but a figure indicating how many additional people these technology assisted services are reaching over time. 3millionlives is delighted to see that the number of people benefitting from these services is increasing. The work that 3millionlives is undertaking will enable further growth in the number of new users

year on year, with an intent of reaching at least 3 million additional people by the end of 2016.”

Technology enabled services are critical to effective community based care, with requests to 3millionlives for the provision of advice and guidance to facilitate service redesign and integration of services on the increase. During 2013, 3millionlives will continue to draw on the wealth of expertise from across our health, social care and industry stakeholders to address the major issues affecting our current health and social care provision, and to improve access to community based care utilising technology where applicable.

ENDS

Notes to Editors

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The 3millionlives initiative consists of the Department of Health, NHS, social care, housing, industry and patient representative stakeholders. It aims to enable at least 3 million more people to receive the significant benefits that technology enabled services, such as telehealth, telecare or telecoaching can bring. There are key benefits to health and social delivery when technology is utilised correctly, for example, these services have been shown to reduce A&E visits by 15%, reduce emergency admissions by 20%, reduce elective admissions by 14%, and perhaps most significantly, reduce mortality by 45%.

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