

Honeywell HomMed Telehealth User Group Workshop Report – 22nd June 2011, St Pancras Hospital, London



Participants from across the country came together to attend the Honeywell HomMed User Group Workshop at St Pancras Hospital, London.

The workshop was an opportunity for both users and non-users of Honeywell HomMed monitors to hear about the experiences of telehealth projects currently operating across the UK.

Participants heard from key Honeywell HomMed users including NHS Gloucestershire, Wolverhampton City Council and NHS Trust St Georges Healthcare. The speakers discussed how they had implemented a telehealth programme in their area, how they overcame challenges and what successes they had witnessed so far. The speakers also shared how they had evaluated the success of their programme, sharing some key findings and statistics with the audience.

Beverley Hobbs, Telehealth Nurse Specialist at Honeywell HomMed, facilitated a Q&A session where participants had the opportunity to raise questions to the speakers. This led to a detailed and important debate on how to implement a successful service model with lively discussions on the benefits, barriers and solutions to implementing a telehealth programme.

Participants were able to share their knowledge and good practice examples with each other which was well received by all in attendance.

After the workshop the attendees were invited to complete an evaluation form. They were asked how they intended to use the learning from the day within their own organisation. Some of the feedback included:

- “Start more patients on telehealth”
- “To help implementation within our organisation as just piloting”
- “By informing other nurses of telehealth”
- “Now need to move forward with commencing more patients onto telehealth”
- “Review how we manage telehealth”
- “Go through caseload to see who I can refer to telehealth”
- “Continue to use telehealth monitors”
- “Look at other ways of delivering the service i.e. GPS”

The group was asked how they would like to follow on from the workshop and to provide suggestions on how continued communication and relationships are managed. It was agreed that a six monthly workshop/networking event would continue to be organised and facilitated between Honeywell HomMed and their strategic partners.

The group was also keen to share their contact details between all those in attendance in order to maintain and develop the sharing of information.

Ends