



Tunstall Launches Latest Telecare Solutions at TSA

Tunstall unveils exciting new technology solutions at the TSA National Telecare and Telehealth Conference

Hilton London Metropole Hotel, 15th – 17th November

16 November, 2010 – Tunstall Healthcare, the leading provider of telecare and telehealth solutions, is announcing a landmark industry decision, in addition to showcasing its latest innovative telecare solutions at this year's TSA National Telecare and Telehealth Conference held in London.

Landmark Decision Announced

Tunstall is announcing that it will make available the specification for its radio receiver and transmitter devices, thereby providing customers with the ability to use devices such as PIRs, fall detectors and smoke detectors from commercial organisations that offer products that meet Tunstall's 869 radio communication specification and the necessary regulatory standards. This means that in the future, other suppliers' sensors will be compatible with Tunstall's Connect range and Communicall Connect system.

The decision to share the radio specification is a direct response to customer feedback that care professionals need to have the ability to offer the technology that is best suited to service users' needs in order to facilitate the wider deployment of telehealthcare solutions.

Special Preview of MyAmie – probably the smallest, most discreet pendant on the market

The Conference will provide delegates with the first chance to view the revolutionary MyAmie pendant, the first designed specifically to be comfortably worn on the wrist. Despite MyAmie being half the size of the Amie

it replaces, the trigger button is a third larger, enabling the user to easily call for help, yet benefit from a discreet device.

MyAmie also has improved functionality, including a battery life extended to seven years and improved auto low battery monitoring to reduce the number of false low battery alerts. The MyAmie will be available from early 2011.

PNC 6.2 – an enhanced version of Tunstall’s digital-ready call monitoring and management system

PNC 6.2 will be introduced at the show, which features a series of enhancements helping managers to comply with the Telecare Code of Practice. The system provides response centres with a unified platform which supports the convergence of multiple communications technologies including voice, data and text, and has the ability to receive calls over analogue, digital and GSM networks.

The latest version integrates with Cybertech’s Evaluate product, allowing managers to monitor the required number of calls and ensure high standards are maintained. The system will automatically dial out using the most cost-effective route, and has the facility to record and provide an audit trail for mobile response times, collate relevant data for Care Quality Commission reports and ensure there is a maximum call wait time for lower priority calls.

Romad – portable mobile alarm

Tunstall is also launching its Romad mobile alarm at the show, which has been designed to provide extra reassurance to lone workers, security staff and those in the workforce management environment, helping people to feel safer whilst carrying out their day to day duties.

Commenting on the launch of Romad, Richard Rawcliffe, Sales Director at Tunstall said: “The Romad provides extra reassurance to workers who may find themselves in vulnerable situations because of their job. However it can also be used by other people, including the elderly and those who may be at

risk of domestic violence, offering them a quick and easy way to alert family or friends when help is needed.”

“Launching the device at TSA gives us the perfect opportunity to highlight this versatility and demonstrate its ability in helping those who may be at risk, to feel safe at all times.”

The Romad has four pre-programmable speed dial keys and an easy-to-use alarm button, which can be discreetly placed on a belt clip or worn on a neck cord. With high sensitivity GPS technology and GSM communication, users can be pinpointed within ten metres of their exact location whenever the alarm button is triggered, meaning timely help can be provided when required.

When the alarm button is pressed, the location co-ordinates of the device are immediately transmitted to the monitoring centre. At the same time, two-way voice communication is established between the lone worker and a monitoring centre operator who can take the appropriate action.

Private Insight Workshop

Tunstall will hold a Private Insight Workshop at the show, which will be hosted by Tunstall’s Managing Director Jon Lowe on Tuesday 16th November at 1.30. Entitled ‘Working with you and for you in supporting housing, social care and health’, the interactive session will share Tunstall’s plans for the future and give participants the chance to give valuable feedback.

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About Tunstall

Tunstall Healthcare Group is the market-leading provider of telehealthcare solutions, with over 2.5 million users globally. Tunstall’s solutions support older people and those with long-term needs, to live independently, by effectively managing their health and well-being. Tunstall provides technology, expertise and advice to millions of people enabling them to lead independent more fulfilling lives. For more information on how telehealthcare can improve quality of life, visit www.tunstallhealth.com