

Telehealth/care Weekly News

19th October 2012

Events I have attended in the past two weeks

a) Healthcare Efficiency through Technology

Tuesday 9th October 2012 Olympia 2 London

Tagline – enabling better patient outcomes

Keynote speaker Dr Mahmood Adil, Manchester Business School and National QIPP advisor DH

The talk focussed on value based health care. “Value in healthcare is defined as patient outcomes – not outputs – relative to inputs/cost” he described an equation where quality is divided by cost and useful outcomes are divided by resources utilised. He identified a number of hurdles to achieving value based health care, these are,

1. One needs cost and quality data, this is crucial and can be turned into knowledge and this data needs to be brought together. He described the use of PLICS data to inform reference costs (PLICS is Patient Level Information and costing system which helps to map relationships between procedures and their cost.)
2. Clinicians and finance managers need to work together to support the reduction in waste and variations in costs between hospitals. Finance managers need to be part of the clinical team and fully engaged in the quality improvement programmes. Adil described this as level four “routine” engagement.
3. Adil suggested that the Year of Care model could be one way forward whereby health organisations take responsibility for the entire care of chronic disease patients over a year and show the cost and value involved in that offering.
4. A more analytical practical and integrated approach is necessary to delivering health care in the future – “we need to delve into each service and see how a new model of provision could be created, it is not just theory, it can happen in practice and in places it is already happening.”

Other sessions at the day which were of interest were Time to Care – driving transformation through mobile working. This session was full with standing room only at the back. The session covered how mobile technologies can help the NHS drive improvements in efficiency, productivity and care outcomes. The session was a launch of a new product that Orange and T-Mobile has developed called Everything Everywhere which uses 4G and will be a faster more effective way to connect. Questions came from the floor from people who are using 3G concerned that they will not be able to have this speed of connection if their companies do not upgrade...

I attended the Ordnance Survey session on public sector mapping agreements and there was a rep from Avon IM and T shared service describing how it has helped them with targeting messages to groups where there is higher incidences of the behaviour that public health wishes to change. It can help with monitoring vaccination rates and rates of falls. Some services are using it to decide where to site services so they are accessible to the greatest number of people. Maps are a good way of visualising data and the stories they provide are useful. It can help with commissioning services and improve business continuity and resilience.

At the end of the day Chris Wright project manager from 3 million lives described the work his team are

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engaged in.

The key message he gave was that the focus is on the service not the technology and if doing service transformation that needs to be the focus not the IT roll out. The purpose of the 3 million lives campaign is not to distribute more equipment and in fact the industry is moving towards new models of relationships with suppliers where the risks and benefits are shared. This is a revenue based model. There is still a degree of scepticism from GPs and commissioners and DH is using payments and tariffs to provide incentives for implementing telehealth. It is a five year journey to achieve the 3 million lives targets. The ways of using hospitals will change and the government is trying to create the right environment for success through growing awareness of telehealth. Work is happening in industry on a code of practice and interoperability solutions. There may be some initiatives launched in the next two months. See the website www.3millionlives.co.uk

b) Telehealth and telecare courses for clinicians and managers 16th to 18th October 2012

Introductory courses for clinicians and managers were held at Southampton this week, they gave an introduction to the main areas of deployment of technology in the health and social care arena. These courses are the trials for a set of training resources that will be made available to staff in the region in the new year. This work has been commissioned by the Strategic Health Authority. Paul Rice and David Bartlett from After Ruby were the providers of these resources – photo below of Paul, David and myself.



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Delegates having a tea break during the training course



Books and publications

Get with the programme? - A look at health and wellbeing boards through the lens of telehealth and telecare.

<http://www.housinglin.org.uk/Topics/browse/HousingOlderPeople/OlderPeopleHousingProvision/Telecare/?parent=987&child=8607>

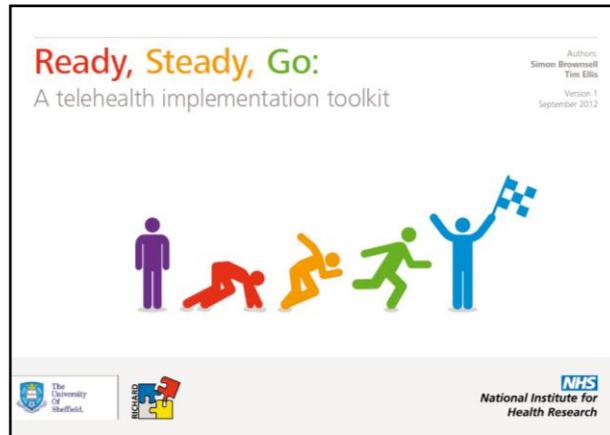
Personal Health Records - Putting patients in control? 2020Health report

Our latest report 'Personal health records - putting patients in control?' takes up the promise of the coalition government for people to have control over their own health records, and the commitment to allow everyone electronic access to their GP record by 2015. http://www.2020health.org/2020health/Publication/NHSit/Public-Health-Records.html?utm_source=NEW+research+publication%3A+Personal+health+records+&utm_campaign=Personal+Health+Records&utm_medium=email

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Telehealth Implementation toolkit from South Yorkshire CLAHRC – ‘Ready, Steady, Go’



Based on experience, and validated by national and international experts, the ‘Ready Steady Go’ [toolkit](#) provides a framework that can be followed by organisations as they incorporate telehealth, and which should provide a supportive environment in which telehealth can flourish.

CLAHRC SY has collaborated with an EU-funded project called Regional Information and Communication Technology based Clusters for Health Care Applications and R&D integration (RICHARD) to produce the document.

This excellent toolkit prepared by Dr Simon Brownsell and Tim Ellis is a very useful document and comes highly recommended.

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Latest News

Article from Telecare Aware on the issues for commissioners and purchasers on the telehealth and telecare market places

<http://www.telecareaware.com/index.php/telecare-soapbox-who-can-purchasers-trust-uk.html#axzz29kvaG3BI>

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KTN - Telecare LIN newsletter September 2012

Please choose your preferred format

 **Telecare Newsletter - September 2012 (doc - 3.29Mb)**

 **Telecare Newsletter - September 2012 (pdf - 460Kb)**

DALLAS _Connect Sub Group

Join the Sub Group at: <https://ktn.innovateuk.org/web/dallas>

Telecare Learning and Improvement Network www.telecarelin.org.uk

King's Fund web site – telehealth and telecare

http://www.kingsfund.org.uk/topics/technology_and_telecare/index.html

Telecare Aware – news and comments www.telecareaware.com

Three Million lives

The first newsletter of the 3 million lives campaign has been recently published, here is a link to it,

<http://3millionlives.co.uk/get-involved#newsletter>

<http://www.3millionlives.co.uk/>

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Courses and Conferences

Tuesday 30th and Wednesday 31st October 2012 Telehealth 2012 – Successfully driving service change in the management of long term conditions , London, Venue TBC

Health 2.0 Europe, 6-7 November 2012, Berlin <http://www.health2con.com/events/conferences/europe-fall-2012/>

**SEHTA -Academic Health Science Networks (AHSNs)
How can Industry and Academics work closer with the NHS?**

[Free event, register now!](#)

6 November 2012, 9.30 to 1pm, Leatherhead

The government is spending around £750 million over the next 5 years to create 15 or 16 regional AHSNs.

AHSNs will encourage academia and industry to work more closely with the NHS to improve patient outcomes and create wealth.

The preliminary applications are in, business plans are being worked up and SEHTA is providing an opportunity for you to find more about this significant development in health for the region and for the UK.

In the South East, SEHTA has worked closely to help develop the bid from Kent, Surrey and Sussex and has had interactions with teams developing bids from Oxford, Wessex (Southampton) and South London.

Click [here](#) to download the bids from:



Kent, Surrey and Sussex
Oxford
Wessex (Southampton)
South London

Monday 12 – Wednesday 14 November 2012: International Telecare and Telehealth Conference
Hilton Birmingham Metropole Hotel

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Book your place at the International Telecare and Telehealth Conference 2012 – The largest event in Europe focusing exclusively on Telecare and Telehealth.

[Secure your place now](#)

DLF Introduction to Telecare one day course (UK)

London, 14th November 2012

Disabled Living Foundation (DLF) one day course to introduce telecare to professionals working in social services, housing or the NHS. Practical training in the DLF's newly refurbished 'Smart Flat' at its Demonstration Centre in the borough of Westminster. £195 + VAT. Accredited by the CPD Certification Service. Details [here](#).

Accelerating innovation in healthcare - 14 November 2012 London

<http://www.westminsterforumprojects.co.uk/forums/event.php?eid=457>

Thursday 15th November 2012: NHS Quality of Care: Delivering Sustainable Improvement

The Barbican, London

[Register Your Place Today](#)

The Interoperability Conference

21st & 22nd Nov, Aspire Leeds

BOOK YOUR PLACE at this two day event is being run jointly by Department of Health Informatics Directorate and the Technology Strategy Board, showcasing how the Interoperability Tool Kit (ITK), and the dallas i-focus community are exploring the way ahead for interoperability: within the NHS, for private consumers, vendors partnerships and other stakeholders. It will consist of a series of presentations in the mornings, followed by consultation workshops in the afternoons aimed at looking at the future requirements as a result of the changes major initiatives such as 3millionlives and dallas will make.

Day 1 will focus on determining the state of the nation for interoperability within the NHS and examine the impact of the ITK, 3millionlives and dallas.

Day 2 will focus specifically on dimensioning the requirements for the dallas communities in terms of implementing service led changes and re-design.

This event is for anyone involved in interoperability issues; it ranges across the NHS and public sector and into the consumer model, and includes the interaction and information flows between NHS organisations and commercial suppliers. It will be of interest to a broad range of business in the sector, the public sector, 3rd sector partners and all stakeholders. It will be of direct relevance to those participating in the dallas communities and the dallas partnership pool.

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Delegates can attend either one or both days as indicated on the registration form.



dallas

2nd International Conference on Global Telehealth - Global Telehealth 2012 Sydney Australia

26-28 November 2012

“Delivering Quality Healthcare Anywhere Through Telehealth”

Following on from the success of Global Telehealth 2010, the Australasian Telehealth Society is pleased to announce Global Telehealth 2012, an international scientific meeting covering the full breadth of Telehealth with tutorial sessions, peer reviewed paper presentations on current topics of interest, and a range of invited international experts as keynote speakers.

<http://www.icebergevents.com/gt2012/Welcome/>

RAATE, 26 November 2012, Warwick <http://www.raate.org.uk/>

eHealth & Telemedicine 2012 - 3million and rising: Integrating care, mainstreaming technology (Royal Society of Medicine) Monday - Tuesday 26 - 27 November 2012 London <http://www.rsm.ac.uk/academ/ted01.php>

The Future of Digital Communications in the Public Sector

Tuesday 27th November 2012, Central London, 09:00 - 16:15

http://www.insidegovernment.co.uk/marketing/reg_direct.php

Telemedicine & eHealth 2012 - 3 million and rising: Integrating care, mainstreaming technology

Date: Monday 26 - Tuesday 27 November 2012

Venue: Royal Society of Medicine, London

CPD: 5 credits each day (applied for)

Programme includes:

- The future of tele-services
- The international picture

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- **The Whole System Demonstrator**
- **Making it happen**

Digital by Default: Smarter Public Services 4th December 2012, The Barbican, London

- I. Technology is changing the relationship between government, citizens and private organisations
- II. Social tools hold the key to increased collaboration and a more productive ways of working
- III. What are the challenges of designing and delivering user-focused digital services in practice?
- IV. How can we place people at the centre of a more innovative, more agile, smarter public sector?

[Register Your Place Today](#)

Space and Health come together 5th December 2012

The UK Space Agency is hosting the European Space Solutions Event on behalf of the European Commission on 3-5th Dec. Our KTN is supporting the session devoted to exploring space solutions for health related needs (**Space Solutions for Healthcare & Health Protection 5 December**). We encourage healthcare professionals, academics and businesses to attend to learn how space solutions related to satellite navigation and earth monitoring can be transferred through to the health sector. Alongside the conference session is the opportunity to visit the European Space Expo to explore the wider European Space programme as well as meet leading researchers and collaborators across space and health fields.

Details on the specific health session can be found at: <http://www.healthcare.space-solutions.eu>

Our KTN Director, Sue Dunkerton will be Chairing this session.

And anyone with a broader interest in the whole conference should visit: <http://www.bis.gov.uk/ukspaceagency/news-and-events/2012/Sep/european-space-solutions-event-3-5december-2012>

Later Life: Engaged in Older Age

31st January 2013, The Barbican, London

- I. Are you involved in helping older people to make the most of their circumstances and lead happy meaningful lives?
- II. Do you want to contribute to the discussion as to how the future demands can be met?
- III. Later life services must evolve systems that will meet the needs of an ever increasing elderly population.
- IV. Our duty to older people must be characterised by choice, dignity and empowerment.

[Register Your Place Today](#)

Healthcare Innovation Expo 2013 - Europe's largest, most exciting healthcare innovation event - 13th & 14th March 2013, London <http://www.healthcareinnovationexpo.co.uk/>

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